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Lawrence F. Camacho, Ed.D
COMMISSIONER OF EDUCATION
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INVITATION FOR BID

PSS IFB 25-061

Renewal of current Sentinel One Core License to Sentinel One Complete with Vigilance Managed Detection and Response (MDR) Services (1,000 Licenses)

The CNMI Public School System and the State Board of Education are soliciting competitive sealed bids from interested parties for the **State Infrastructure Technology Department**.

The Specifications are available beginning **October 6, 2025** at the PSS Procurement & Supply Office located at the PSS Central Office, Capitol Hill, Building 1206, or you can download from the CNMI PSS Website at cnmipss.org/request-proposals-invitation-bids. Requests may also be sent via email to Mrs. Magiline Rena at magiline.rena@cnmipss.org or to Mrs. Melba Vilaga at melba.vilaga@cnmipss.org

Questions must be in writing and addressed to Mr. Michael Jason A. Babauta, Chief Procurement & Supply Officer, and may be sent via email to michael.jason.babauta@cnmipss.org no later than **October 29, 2025 at 4:30 p.m.** Addendum or response to questions will be no later than **October 31, 2025 at 4:30 p.m.** and can be viewed at cnmipss.org/request-proposals-invitation-bids by clicking the Click to View More from the Additional Information and Documents.

Bids must be placed in a sealed envelope marked **“IFB25-061 “Renewal of current Sentinel One Core License to Sentinel One Complete with Vigilance Managed Detection and Response (MDR) Services (1,000 Licenses)”** containing one (1) original with three (3) copies and submitted to the PSS Procurement & Supply Office, located at PSS Central Headquarters in Capitol Hill Bldg. 1206, no later than **November 3, 2025 at 09:30 a.m.** at which time, bids will be publicly opened. The selected bidder will be subject to a Responsibility Determination pursuant to PSS Procurement Regulation Section § 60-40-240. Any bids received after the aforementioned date and time will not be accepted under any circumstances.

The Public School System reserves the right to reject or cancel any and all bids when such action is determined to be in the best interest of the Public School System.

/s/ Lawrence F. Camacho, Ed. D
Commissioner of Education

/s/ Michael Jason A. Babauta
Chief Procurement & Supply Officer

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All CNMI Public Schools are accredited by the North Central Association on Accreditation and School Improvement, an accreditation division of Cognia.

(PSS IFB 25-061)

Renewal of SentinelOne Endpoint Protection Complete with Vigilance MDR

The Commonwealth of the Northern Mariana Islands Public School System (CNMI PSS) is soliciting sealed bids from qualified vendors to renew its SentinelOne Complete with Vigilance Managed Detection and Response (MDR). The district currently holds 1,000 licenses.

Scope of Work

The successful bidder shall provide the following services:

1. **License Renewal:** Renew 1,000 existing SentinelOne Complete with Vigilance MDR on CNMI PSS current SentinelOne Dashboard.
2. **License Validity:** Ensure the new licenses are valid from the start date of contract and is for one (1) full year.
3. **Technical Support & Training:** Provide documentation and training for IT personnel on managing SentinelOne Complete and Vigilance MDR services.
4. **Compliance Assurance:** Ensure that all licensing and service provisions comply with industry security standards and federal requirements for K-12 institutions.

Technical Specifications

The SentinelOne Complete with Vigilance MDR must include the following features:

SentinelOne Complete Features:

- **Comprehensive Endpoint Protection:** Combines Endpoint Protection Platform (EPP) and Endpoint Detection and Response (EDR) capabilities.
- **ActiveEDR™ Technology:** Utilizes patented Storyline™ technology to automatically correlate and analyze process behaviors.
- **Extended Data Retention:** Supports data retention ranging from 14 to 365 days for security investigations.
- **MITRE ATT&CK® Framework Integration:** Enables advanced threat hunting and behavior analytics.

Vigilance MDR Services:

- **24/7/365 Monitoring:** Continuous security monitoring by cybersecurity experts.
- **Accelerated Response Times:** Achieves a mean time to respond (MTTR) of approximately 20 minutes.
- **Expert Threat Investigation:** Comprehensive analysis of security incidents by threat analysts.
- **Incident Response Reporting:** Documentation of security events and recommended mitigation strategies.

Technical Support:

- 5x9 Business week product support SLA
- Technical Support by Phone, Web, and Email
- In-product Resource Center, Support Portal

Bidder Qualifications

Eligible bidders must meet the following criteria:

- Be an authorized reseller or partner of SentinelOne.
- Demonstrate experience in providing SentinelOne solutions and services to government or educational institutions.
- Provide at least three (3) references from clients with similar implementations.
- Meet the criteria for Responsibility per NMIAC §60-40-240

Submission Requirements

Interested vendors shall submit sealed bids including the following information:

1. **Company Information:** Legal name, address, contact person, and authorized reseller certification.
2. **Pricing Proposal:** Cost breakdown of licenses and support.
3. **Compliance & Security Assurance:** Statement confirming compliance with federal security guidelines for K-12 institutions.
4. Copy of valid business license.